

Burlington County
Workforce Investment System Plan

Future Planning
Information

Five Year Timeline

Year 1	Proposed Implementation Activities
July 1, 2000 – June 30, 2001	Design and develop a local Individual Training Account (ITA) system consistent with the State’s ITA framework
X	Negotiate, in coordination with the Burlington County CEO, with the State Department of Labor local system performance measures and integrate them into the Burlington County workforce delivery system
X	Begin an in-depth needs assessment of the Youth population
Ongoing	Design a Business Resource Library to meet employer customer needs
Ongoing	Expand Literacy and Adult Basic Education services and develop an outreach system to identify those customers in need of Literacy and Adult Basic Education services/programs
X	Continue the Literacy Needs Assessment
X	Develop stronger linkages with Support Service groups within the County (e.g. Transportation Steering Committee) to inventory and analyze existing services and resources
X	Strategically develop processes for the identification and leveraging of available resources to link customers with appropriate support programs
X	Strategically plan a Summer Youth Employment Opportunity program and initiate business partnerships based on identified priorities and needs
X	Develop marketing and resource materials for the Youth Investment Council and the One-Stop Career Center
X	Develop a customer satisfaction assurance strategy
X	Adopt the appropriate youth performance measures
X	Continue local technical assistance and capacity building strategies
Ongoing	Evaluate the integration of programming into the Burlington County Workforce Development System, identify system gaps and develop action plans for improvement
X	Update and refine the Burlington County Workforce Investment System Plan

Five Year Timeline

Year 2	Proposed Implementation Activities
July 1, 2001 – June 30, 2002	Fully implement a Business Resource Library
Ongoing	Develop a Burlington County Youth Investment Council strategy to ensure that the appropriate education, training, employment and support services are available to all youth
Ongoing	Develop and incorporate a Youth One-Stop Career Center into the Burlington County One-Stop Career Center System
X	Further align customer services (both employer and job seeker) provided by the Burlington County One-Stop Career Center System according to the needs identified in Year 1
X	Evaluate attainment of performance goals
X	Continue the Literacy Needs Assessment
X	Continue to develop stronger linkages with Support Service groups within the County (e.g. Transportation Steering Committee) to inventory and analyze existing services and resources
X	Strategically develop processes for the identification and leveraging of available resources to link customers with appropriate support programs
X	Modify customer service protocols based on customer service feedback
X	Begin to phase in non-mandated partners into the Burlington County One-Stop Career Center System
X	Complete local Workforce Investment Board appointments and ensure compliance of membership with the Workforce Investment Act and State guidelines
X	Continue local technical assistance and capacity building strategies
Ongoing	Evaluate the integration of programming into the Burlington County Workforce Development System, identify system gaps and develop action plans for improvement
X	Update and refine the Burlington County Workforce Investment System Plan

